



The
University
Of
Sheffield.

E-induction Case Study (for Residences)

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Overview

- 2008
- 2009
- The future



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Background

- Sheffield
 - Population = 534,500
 - Third largest city in England
 - Two Universities
 - Two football teams
 - Major shopping areas



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How it used to be





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How it is now



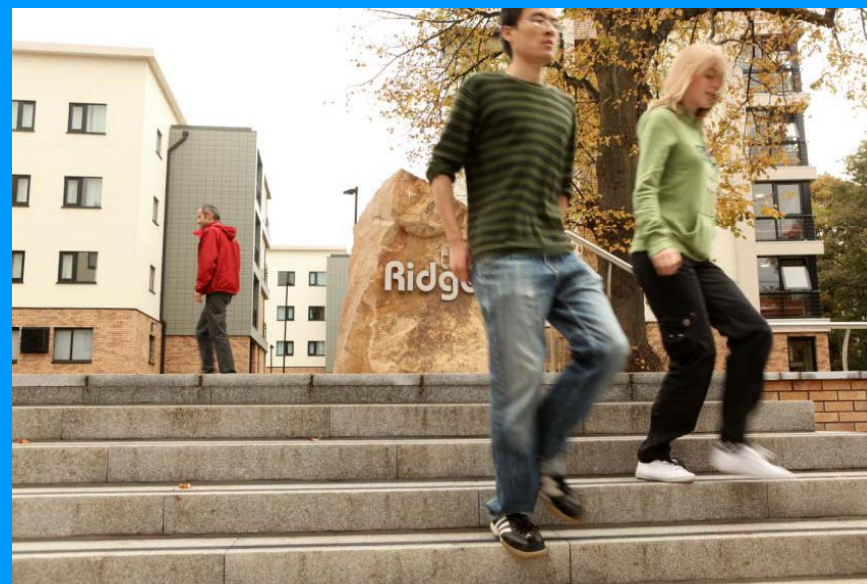
The Endcliffe Village



How it is now (2)



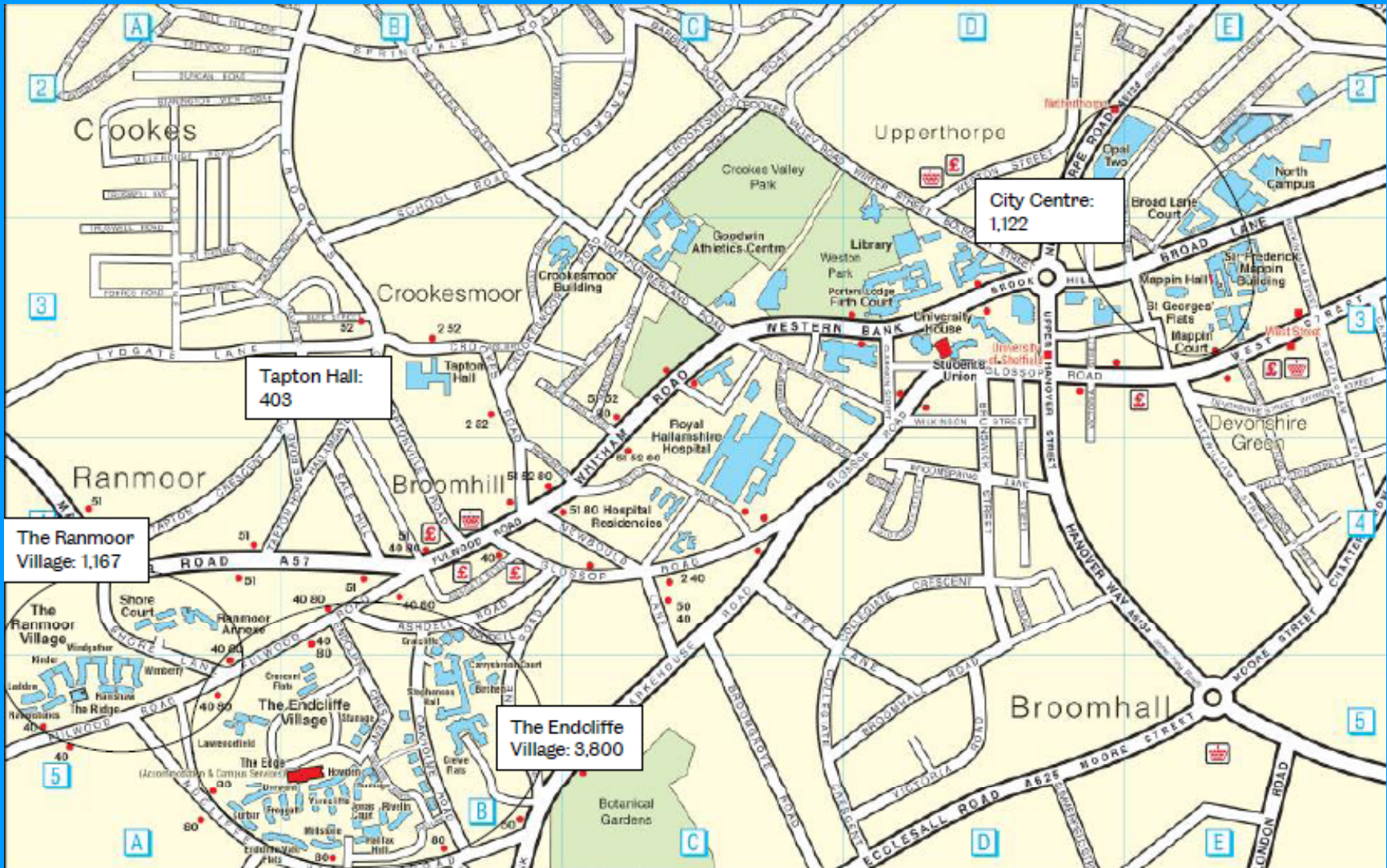
The Ranmoor Village





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Residences' Location



Arrivals Weekend 2008

- ACS provided a fantastic welcome for the students, their families and friends
- And the weather was fabulous
- **HOWEVER ...**



Pre-Arrivals 2009

- Project Team
- Accommodation website updated regularly
- Implementation of e-induction system
- Enhanced traffic management plan
- Split contract start dates

Modules

Welcome

People to help
you

Living with
others

Damages

Your Student
Community

Health & Safety

Arrivals

Meningitis

Financial Planning

Being Green

Welcome to the University of Sheffield Accommodation Induction

Congratulations on being successful in your application to study here and thank you for choosing to stay with us in our accommodation!

This online induction has been designed to help you get ready for life in University accommodation. As well as providing you with lots of important information, you'll also be able to book your time slot for arriving and collecting your keys.

Keep an eye on the **Further Information** menu on the right hand side of the page.

To navigate through the induction, click on next >>. To change your email address click



This site is best viewed in a minimum screen resolution of 1024 by 768 pixels.

next >>



Further Information

Accommodation
Website



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How it works



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e-induction

Jacqui Cameron     1 mins

Modules

- Welcome
- People to help you
- Living with others
- Damages
- Your Student Community
- Health & Safety
- Arrivals**
- Meningitis
- Financial Planning
- Being Green



Further Information

[Accommodation Website](#)

Welcome

The sections

This online induction will provide you with essential information and offer valuable assistance in settling into your new life in Sheffield:

- welcome
- People to help you
- Living with others / Damages
- Your Student Community
- Health & Safety
- Arrivals - choose your arrival time slot
- Meningitis
- Financial Planning
- Being Green

This information will help you prepare for University and fully enjoy your stay in our accommodation.

It's designed to keep you and your fellow students safe and comfortable, and it won't take much time to complete.

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Getting Important Messages Across



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e-induction

Jacqui Cameron     2 mins

Modules

Welcome

People to help
you

Living with
others

Damages

Your Student
Community

Health & Safety

Arrivals

Meningitis

Financial
Planning

Being Green

Living with others

Noise

Things to remember!

- You have neighbours so be respectful of them
- Be respectful if someone asks you to turn down your TV or music
- Don't slam doors, especially late at night
- If someone is noisy, ask them to be quiet. If you don't get the response you want, or feel uncomfortable about approaching them, you can contact your Residential Mentor who will approach the person on your behalf
- If you can't do that, contact Security Services who are available 24/7
- You also live as part of your local community so remember to keep the noise down when you're walking home late at night and follow the green routes

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Further Information

Accommodation
Website



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e-induction

Jacqui Cameron     0 mins

Modules

Welcome

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Arrival at Tapton

Key collection at:

Tapton Hall, Crookes Road, Sheffield, S10 2AZ

You will now progress to the arrival section where you will choose your time of arrival. Due to the volume of students arriving in Sheffield over this weekend, we have arranged for two arrival days which will vary according to property. This is to ease congestion and make your arrival as easy and stress free as possible.

Your accommodation contract starts on Sunday 20 September 2009 - this is the day you can move in.

On the next page you will be able to choose a time slot in the morning, afternoon or evening and arrive within the agreed time scale. If the time slot is greyed out, this means that the time slot is full and you will need to choose another slot.

The time slots have been designed to allow you enough time to arrive on site, collect your keys, and unload your belongings. Car parking is available on site at Tapton.

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Further Information

Accommodation
Website

Map of University
Accommodation



Statistics

Manage Booking Slots for The Edge Sat

Search for:

		Slot date	Slot time	Duration	Places
Edit	Delete	19/09/09	08:00	60 minutes	57
Edit	Delete	19/09/09	09:00	60 minutes	87
Edit	Delete	19/09/09	10:00	60 minutes	97
Edit	Delete	19/09/09	11:00	60 minutes	170
Edit	Delete	19/09/09	12:00	60 minutes	150
Edit	Delete	19/09/09	13:00	60 minutes	180
Edit	Delete	19/09/09	14:00	60 minutes	180
Edit	Delete	19/09/09	15:00	60 minutes	170
Edit	Delete	19/09/09	16:00	60 minutes	150
Edit	Delete	19/09/09	17:00	60 minutes	123
Edit	Delete	19/09/09	18:00	60 minutes	97
Edit	Delete	19/09/09	19:00	60 minutes	72

1

[Add new slot](#)

Delete all slots between and

Delete all slots at



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The Endcliffe Village Map.

THE EDGE



Key

- Customer Service
- Security
- Cashpoint
- Café and Dining Room
- IT Facilities
- Bar
- Parking
- Laundry
- Recycling Point
- Ingots
- Cycle/Footpath
- Green Routes - safe walking routes



Did it Work?

- YES!
- 96% completed the e-induction process
- 92% booked a time slot
- No traffic problems
- A constant flow of arrivals throughout the weekend
- Local residents pleased with vast improvement



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I thought that the weekend of student arrivals at Endcliffe and Ranmoor went very well. Traffic flowed smoothly throughout the two days, there was evidence of efficient marshalling everywhere and residents were able to get on with normal life unimpeded. Please do it this way again!!

A Local Resident



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We delivered our daughter to Ranmoor last Saturday to start her University career. The welcome from your young helpers, the process of key collection and the general service was exemplary. We were not surprised as the whole process of dealing with Sheffield has been hugely efficient. We were nevertheless delighted, as were our friends who were also delivering a daughter (and he's Deputy Vice Chancellor of another University), so praise indeed!

A Parent



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The Future

- E-induction will be used for 2010 intake with further enhancements

Further Information

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 <http://www.sheffield.ac.uk/accommodation>